

GENERIC MODELS FOR DEVELOPING AND DELIVERING LEGAL INFORMATION, RESOURCES, AND ASSISTANCE

@ 12,300 help contacts / month

Generic information sorted and organized for individuals to inform and help themselves.

Self help legal information website

Technology-assisted information and one-on-one, assistance on individual cases (less intensive)

@ 500 help contacts / month

Contra Costa's Small Claims Advisor model

In-person, one-on-one assistance on individual cases (more intensive)

@ 170 help contacts / month

FLF / FLEP model

In-person, one-on-one assistance on individual cases and/or full representation (very intensive)

@ 160 help contacts / month

Legal Aid model

Private attorney representation